

# Receptor v1.8.20090430 Update for RECEPTOR 2

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## Release Notes

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**This update release will work on RECEPTOR 2 hardware currently running version 1.8.x software ONLY. It cannot be used with version 1.7 systems. Please contact Muse Research for more details.**

### Major bug fixes in this release:

- Fixed a File Handle problem that causes crashing while running sample-based instruments (especially Kontakt 3).
- Fixed crashes involving multiple instantiations of Kontakt 3 or multiple NI sample-based plug-ins.
- Fixed a problem that can lead to the loss of authorizations with IK Multimedia plug-ins.

### Installation notes

This release can be installed on Receptor 2 models that are currently running version 1.8.x software ONLY!

#### Installation Procedure:

- Download the [version 1.8.20090430 update](#) to your computer.
- Log on to your Receptor 2's hard drive and then drag and drop the update file into the "Drop Installers Here" Folder.
- Go to the SETUP menu and select "Install 1 File". Do not interrupt the power during the update process.

NOTE: It is possible that you will see the following message during the update process:

```
"A simulated shut down is in progress but this program isn't responding. If you terminate the process you may lose all un-saved data."
```

This message is entirely normal, and is part of the update process. Please ignore it. This message will go away on its own and you will not lose any data. The update process will finish, your Receptor will reboot, and normal operation will return.

### **IMPORTANT NOTE FOR IK MULTIMEDIA USERS**

IK Multimedia plug-ins will need to be re-authorized after the installation is completed. This should only require re-entering the digital authorization code.

### **IMPORTANT NOTE FOR NATIVE INSTRUMENT SOFTWARE USERS**

PLEASE CHECK THAT YOU ARE USING THE LATEST VERSION OF NI PLUG-INS!  
Native Instruments has released new versions of products such as Akoustik Piano (V1.1.3) that significantly improve stability. Be sure to check for updates to your NI plug-ins using Direct Install. You will definitely want to update Akoustik Piano if you are running V1.1.2.

### **IMPORTANT NOTE FOR KONTAKT USERS**

There is a known bug involving Kontakt 3 that causes random crashing on Receptor 2 when the GUI editor is open. This bug is not fixed in this release, and we intend to fix this problem in the next update that will support Kontakt 3.5. Also, for improved stability, you should DISABLE Kontakt's multi-core support for use on Receptor 2 PRO and PRO MAX as it conflicts with RECEPTOR 2 PRO and PRO MAX dual-core operation. This is done by choosing the Options Engine menu item in Kontakt 3's GUI and turning off Multi Core Support.

### **IMPORTANT NOTE FOR IVORY USERS**

Although this is an unlikely situation, if you currently have Ivory installed, please update Ivory to V1.63-5 ([available on Plugorama](#)) before installing the system software update, otherwise the update will fail. You can verify the build of Ivory installed on your receptor from the file "Installation Log" in the Reports directory.

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Once the update is completed, check the Receptor 2 SETUP menu to verify the system software reports version 1.8.20090430